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1 FOREWARD

This Workbook is intended to provide an overview of the ARSA Human Factors Training Program which will enable you to tailor our recommendations to your facility and personnel.

The Workbook and Training Modules only cover the training requirements of a Human Factors Program. The elements discussed in the Training Modules and other elements of a total human factors program can be included in the repair station's operation and quality assurance programs.

If your repair station training is based on the ARSA Training Program, you should use the forms provided to develop your Human Factors Training Program classes and on-the-job sessions.